



Northside Neighborhood House



YEAR ANNIVERSARY
C E L E B R A T I O N !

*Here's to the next century of providing
a hand up to our neighbors!*

Dear Neighbors,

Reflecting on the past, living in the present, and dreaming about the future all have a special place.

The NNH's Proud Past

This year has brought so much joy as we continue to recognize 100 years of the Northside Neighborhood House providing hope, resources, education, and connection for our neighbors. Many special moments have marked celebrating the beautiful history of this work with a highlight being recognizing two of our founders' grandchildren at our Centennial Breakfast...what a gift.

The NNH's Present

This year marks continued work centering on providing a holistic approach to meeting our neighbors where they are, designing effective and impactful programs, and documenting our impact. We are changing lives daily. It is also an honor for the NNH to be recognized as the Chattanooga Chamber of Commerce's Nonprofit of the Year in May 2024.

The NNH's Bright Future

The next 100 years lie in our very midst. Our team is ready. Our team remains committed. Our team will continue to build relationships with our neighbors to provide them hope and access to resources, with partners keeping collaboration core to our work and with you to keep you informed about how your investment of time, talent, and resources provides a hand up, not a hand out to our neighbors.



Fondly,

Jessica Whatley, CEO

Throughout these pages you'll read of our neighbors' journeys and how NNH has impacted their lives.

OUR LEADERS



W.H. Delaney

1924-1937



Rose Longgley

1937-1971



Catherine Harris

1972-1982



Martha Landis

1983-1989



Ansel Peak

1989-2006

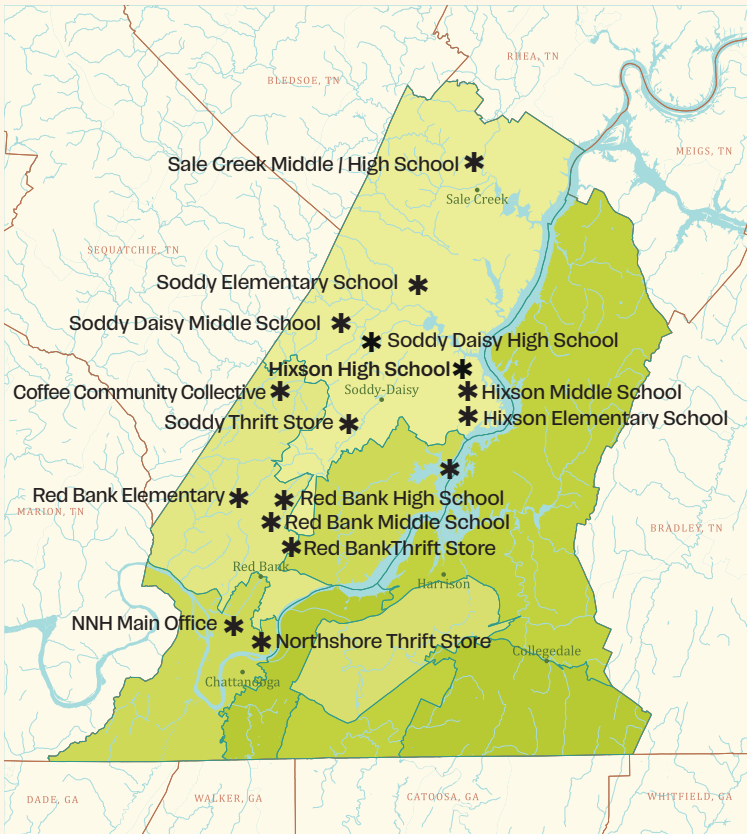


Rachel Gammon

2006-2024



Our founders had a vision of connecting to their neighbors and responding to their basic needs. As needs have evolved and our footprint has grown, we continue to meet our neighbors across the northern end of Hamilton County.



Scan here to learn more about NNH's impact in our community.



COLLABORATION

RELATIONSHIPS

PASSION

ACCOUNTABILITY

RESPECT

Fabric of who we are and how we serve our neighbors are our core values.

THE COMMUNITY SCHOOLS

The CommUNITY Schools are based on a national model focusing on six key practices to impact local public schools. NNH employs full-time CS Coordinators at 10 schools to provide programming, and offer connections to a range of support services and opportunities to children, families and school communities. A core piece of this work is relationships built with students and their families. From one-on-one support throughout the day to dedicated homework times, snack time, and varied afterschool activities, students value the relationship fostered through the programming.

As we expanded our CommUNITY School program this last year from five to ten schools our new CommUNITY School

program at Soddy Daisy High School has made a significant impact on former Soddy Daisy Middle School students who are now navigating high school. Several upperclassmen, previously involved in the SDMS afterschool program, have reached out for support, even if they are not currently enrolled in the afterschool program. Through our feeder pattern connection, we have been able to provide these students with trusted adults they feel comfortable turning to when they need help. The positive changes in their demeanor and academic performance have been remarkable. The program not only offers a safe space for students to be themselves but also facilitates communication between students and teachers regarding outstanding assignments, resulting in significant improvements in their grades.

414

Unduplicated students served through NNH programming

81

Percentage of students reporting they have a caring adult

194

Families connected to NNH CS Case Manager to receive Stability support or referrals

IMPACT STORY

A woman was referred to Northside Neighborhood House by a school social worker after losing her professional job as a data analyst. She had not been able to find a comparable job and had accumulated significant debt from credit cards and other expenses. NNH was able to provide food assistance, and provide multiple resources to help her save on expenses. She was also referred to Consumer Credit Counseling to help manage her debt.

The NNH's commitment to our youngest neighbors has been evident through the decades. From basic education skills to enrichment opportunities to create a vision for their future self.

Received state license for the kindergarten program!





KEY PRACTICES OF COMMUNITY SCHOOLS



Integrated system of support

1174 Referrals to CS Coordinators for student or family support

998 Care Closet Visits for clothes, hygiene items, etc.



Powerful student and family engagement

106 Parent and community events led by or assisted with by Coordinators

9922 Attendees at these events



Rigorous community-connected classroom instruction

150 Community Partners connected to school day and afterschool programs



Enhance learning opportunities

94% of regular attendees that were promoted to the next grade on time

100% of regularly engaged high school seniors that graduated on time



Collaborative leadership, shared power and voice

44 School leadership team meetings attended



Personalized culture of belonging, safety and care

708 Number of unduplicated small group participants

6219 Number of touchpoints with students, families, or teachers related to student well-being



STABILITY

The Northside Neighborhood House's Stability Program offers a hand up to families and individuals when they need it most. We see many of our neighbors when they've hit financial hardship, such as car problems, health issues or loss of employment. In addition to meeting basic needs and keeping families housed, NNH's empowerment support and collaborations with other organizations allow us to help neighbors of all ages thrive.

45% households served were new to the NNH

604 unique households received rent/mortgage assistance or utility help

80% of households earn less than \$30,000 annually

158 kids served through Back to School Shop

350 children from 150 families served through Christmas distributions

IMPACT STORY

A neighbor was navigating significant changes in her household. Following separation from her spouse, she found herself without financial support for their home or her teenage daughter. Struggling to cover legal fees and unexpected car repairs, she faced the added challenge of not qualifying for food stamps due to her income and managing credit card debt. Our case manager collaborated with her to evaluate expenses and identify areas for potential savings. We then connected her with Consumer Credit Counseling to address her credit card debt. To alleviate immediate food insecurity, we provided groceries from our pantry and information about other local food pantries. Additionally, we extended assistance by covering one month's rent, helping her regain stability amidst financial strain.



A commitment to meeting the evolving basic needs of our neighbors while providing skill development to open doors for more opportunities have been the cornerstones of this work.



Basic Needs Supports:

- Rent and mortgage assistance
- Utility bill assistance
- Prescription help
- Emergency food boxes
- Hygiene products
- Gas Cards

Empowerment Supports:

- Computer classes and access
- Cooking classes
- Resume Building /Job Application Support

Special Distributions:

- Christmas food and toys
- School supplies

Supports offered in collaboration with other partners:

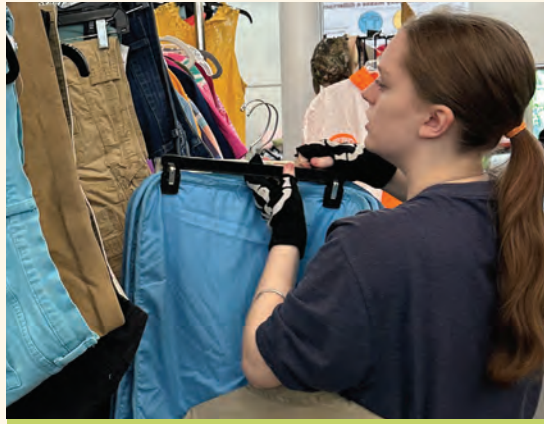
- Eviction prevention
- Client advocacy
- Loan re-financing
- Renter education
- Basic necessity vouchers



THRIFT

When you shop at or donate to the **Northside Neighborhood House Thrift Stores**, you are making a difference in the lives of your neighbors. Revenue generated through our Thrift Stores generate almost half of the operating income, increasing our ability to serve our neighbors.

In 2022, we launched **Good Neighbor**, a new online shopping experience that supports the work of the NNH. Offering vintage collectibles, unique items, luxury clothes, shoes and accessories, Good Neighbor is making an impact!



IMPACT STORY

Our thrift stores have received incredible support and collaboration from various community partners this year.

Christ Way Church helped our Soddy Daisy location prepare for "Christmas in July" by rearranging the stockroom, organizing the sales floor to make it more shopper-friendly, and sorting clothes to ensure they were ready for sale.

GreenSpaces partnered with our Northshore thrift store to host a happy hour pop-up event. This event highlighted our commitment to sustainability and affordability, demonstrating to the community how we recycle unsold items, including electronics and textiles.

Additionally, our Red Bank thrift store has developed a partnership with Exceptional Education Students from Red Bank High School. These students assist with cleaning, bundling items for storage, and other tasks while learning valuable skills such as collaboration and accountability. We are proud to foster an inclusive environment where everyone can work and learn.

611
clients served
through partner
agencies

\$20,104
value of items
provided to clients
through partner
agencies

\$724,622
Total dollars back to NNH

112,239
Total shoppers



Providing access to one of the most basic needs of clothing started in the 1950s.



COFFEE COMMUNITY COLLECTIVE

At the **Coffee Community Collective (C3)** we offer support and serve great coffee! C3 was created as a means to remove barriers for people living across northern Hamilton County. In a culture where it is difficult to ask for help, a coffee shop offers a safe and comfortable environment for our neighbors to enter to share their stories and receive the help they need. The shop also offers free space to community organizations seeking a place to hold meetings, trainings, or community gatherings.



IMPACT STORY

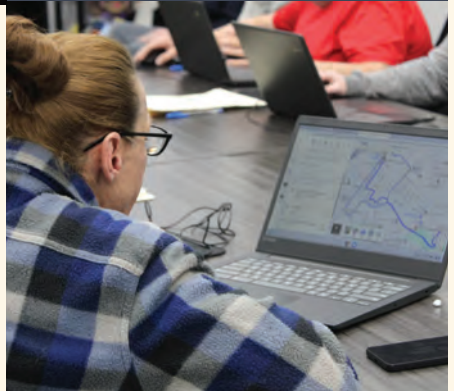
We had a couple whose son was sent to jail. They then took in their four grandchildren. The soonest court date they could get to gain legal custody of their grandchildren was months away. Without legal custody, they were not able to put the children on their food stamps. They began spending a huge amount on food each month, putting them behind financially. They maxed out their credit cards to keep the children fed, and their electricity was about to be turned off. The Northside Neighborhood House was able to cover the bill, give them multiple food resources, and connect them with DCS to see about moving the court date up. The Coffee Community Collective provides a safe and comfortable space for neighbors in need to come in and get assistance.

13

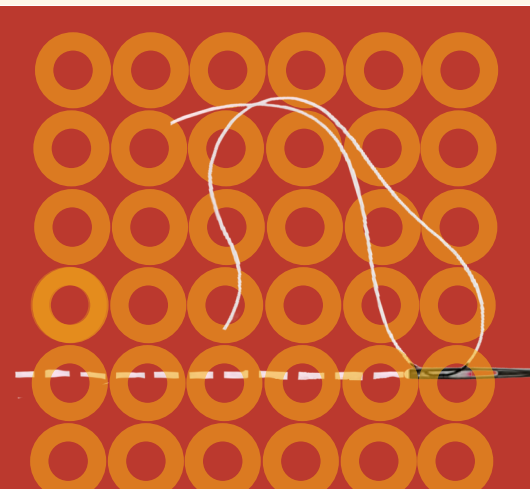
different groups utilized the Community Room space

CURRENT COMMUNITY PARTNERS:

Consumer Credit Counseling,
BetterFi, Lions Club,
Chattanooga City Office
of Family Empowerment

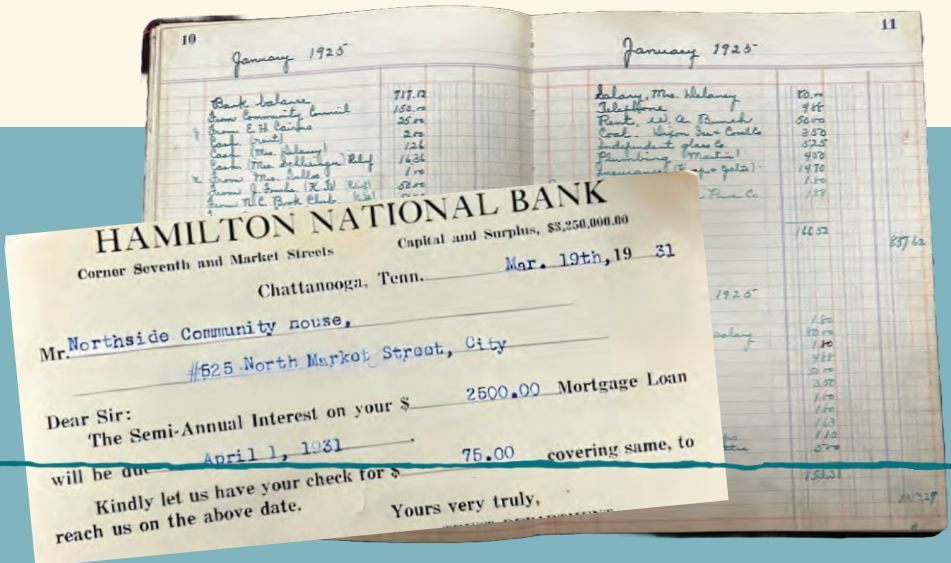
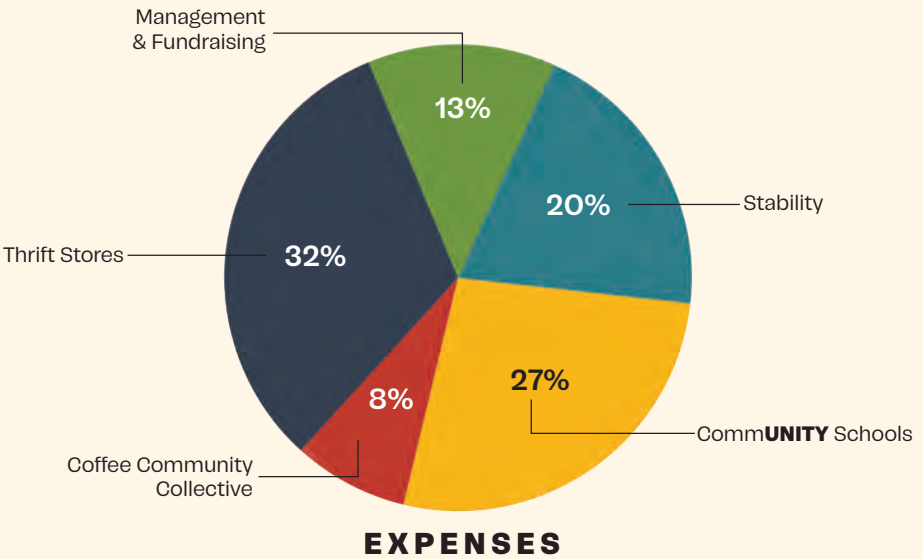
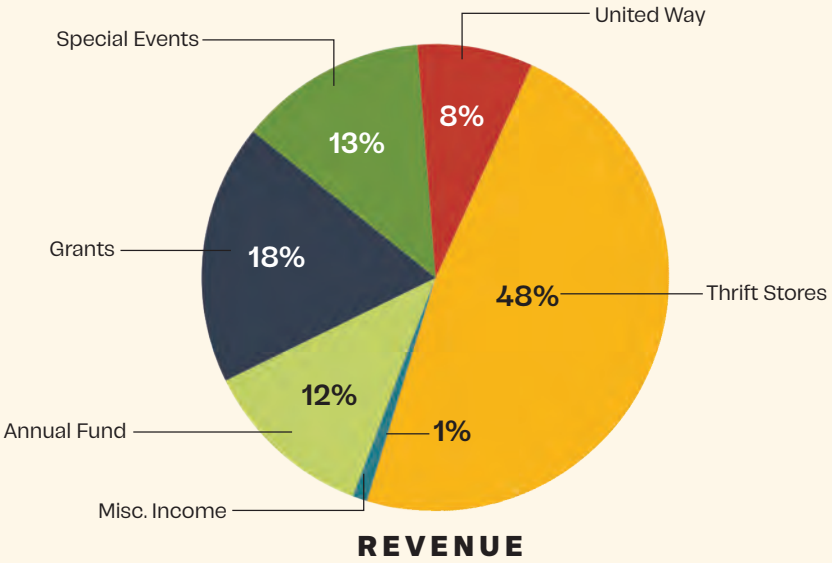


To learn more in depth about our programs, scan here.



REVENUE & EXPENSES

Based on 2023|2024 Fiscal Year



SAVE THE DATE



**17th Annual
Not-So-Silent Auction
October 3**



**2nd Annual
Thrift Fashion Show
April 11, 2025**



**12th Annual
Stuffing Strut
5K Run/Walk
Thanksgiving
Day 2024
Chester Frost Park
November 28**



Former fundraisers include the Ladies Golf and Annual Quilt Show



SPECIAL THANKS

Leadership Donors (\$2,000 +)

Acumen Wealth Advisors
Linda Andreae & Ron Harr
Paul & Ann Bartlett
Barry & Alexis Bogo
Bill & Nootsie Brooks
Gary & Peggy Buchanan
The Clark Family Foundation
Jim & Nina Coppinger
Dallas Bay Church
Peter & Emily Danek
Shawn & Stephanie Devine
James Durm
Tom & Beth Eberle
Bob & Karen Elliott
Theodore & Cora Feintuch
Suzanne Forlidas
Seth & Rachel Gammon
Gig City Cloud LLC
Chad & Megan Goodman
Frank & Liz Grant
John & Jane Guthrie
Wayne & Carolyn Hale
Jimmy & Sam Hudson
Joseph Kotsis
Bradford & Katherine Lumley
Ben Martin
William & Sara McDonald
Ralph & Isabel McGraw
Jack & Betty McKee
Michael & Emaly McLean
Suzanne Mickles
Todd & Erica Moreland

North Chattanooga Chamber
of Commerce
Scott & Linda Owens
Ricky & Lane Park
Lee Parris
Marcy Porter
Jim & Cynthia Reagan
Research for Action
Michael & Rhonda Rigsby
Rivermont Presbyterian Church
Matt & Barbara Royal
Scenic Community Credit Union
Jean St. Charles
St. Paul's Episcopal Church
James & Marian Steffner
Mary Ann Stewart
Mel & Jenny Stripling
Cynthia Stone
Storey Trucking
Patrick & Julie Stowe
Glenn & Angie Sutherland
Triad Electric
Frank & Cheryl Trimble
Missy Tortora
Bill & Katie Warren
Weed Man Chattanooga
Sam & Joann Williams
Janet Womack
Steve & Sandy Zabel
John & Anita Zeiser
Bruce & Regina Zeiser
Chuck Zeiser

Sustaining Donors (\$1,000 - \$1,999)

Matthias & Keely Anderson
Ashland Terrace Christian Church
David & Apryl Barrett
BASF Corporation
David & Beverly Brandon
Scott Bucher
Ryan Burgett
Hank & Allison Burnett
Gloria Butler
William & Martha Carriger
CIGNA Foundation
Will & Sarah Ann Clegg

Josh & Natalie Cropp
Bryan & Andrea Crowe
Richard & Amy Curtis
DBS Corporation
Sarah DiNicolantonio
Susan Elder
Chris Evans
Freedom Church
Bert & Jessica Gann
Amanda Garman
Sal & Jeanie Geraci
Frank & Beverly Groves
Nicolas & Martha Hanzelik
Charles & Carolyn Hart
Laurie Harvey
Stephanie Haywood
Thomas & Kasandra Helms
Alex & Heather Herweyer

**2024-2025
Good Neighbor Fund
Goal - \$475,00**

Sustaining Donors (\$1,000 - \$1,999) Continued

Josh & Allie Holland
David & Julianne Hudson
Matt & Jenny Hullander
Ladies of Philoptochos,
Annunciation Greek Orthodox Church
James LaMance
Jon & Sharon Law
Tom & Edith Lester
Kirk Lewis
Jessica Lolley
Victoria Love
Gregory & Marcia Lynn
Morgan & Lisa Maclellan
Mimi Marler
Olan & Norma Mills, II
Erika Moon
Kenneth Moore
Paul Neely
Kenna Newman
North Shore Fellowship Church
Northshore Merchants Collective
Jamie Paris
David & Laura Paschall
Ansel & Carolyn Peak
Katie Penny
Chris & Melissa Powell
Linda Rath & John Behrmann
Sally Richardson
Rise Church
Christine Rossi
RSS Insurance
Bill & Lori Runge
Nancy Shiles
George Sisak
Ed and Kathy Snow
Soddy United Methodist Church

Adam and Nickie Soufleris
Amy Stone
David & Leisa Stuart
Twelve Point Logistics
UBS
Charlie & Kathy Umbarger
Steven Warrick
David & Lea Anne Wiles
Janet Womack

Grant Funders

Benwood Foundation
Bishop Family Foundation
Bobby Stone Foundation
Card Family Foundation
Chrysalis Foundation
Community Foundation of Greater
Chattanooga
Food City Charitable Foundation
George R. Johnson Family Foundation
Governors Book Program
Hamilton County Schools
Jack & Charlotte Frost
Family Foundation
Lillian L. Colby Foundation
Maclellan Foundation
Schillhahn-Huskey Foundation
Tucker Foundation
Weldon F. Osborne Foundation, Inc.

Support our work with a
donation today!



Be a part of
this year's **Good
Neighbor Fund** and
help us continue
making an impact
in Hamilton
County.

SPECIAL THANKS



2023 Not-So-Silent Auction

Presenting Sponsor

HHM Certified Public Accountants
EPB

High Five:

Elliott Davis
First Horizon
Holland & Knight
Pinnacle Financial Partners
Quality Tire Pros
Regions
TVA

Hand Up Sponsors:

Chambliss Law
HHM Wealth Advisors
Integrity Mazda
Maxi Auto
Monica's Bridal
Mtn. View Auto Group
Oh, MG!
Publix Super Market Charities
The Group Real Estate Brokerage

In-Kind Sponsors:

Athens Distributing
Coca-Cola Chattanooga
Chattanooga Cookie Company
Ivey Photo
Sisken Children's Institute
Tamara Dillard / Sophie's Shoppe
Tritex Services

2024 Fashion Show Sponsors:

K: A Boutique by Katherine Roberts
Hutton / Mod Wash
Medicare Misty

In-Kind Sponsors:

Athens Distributing
Coca-Cola Chattanooga
TriStar Beverage

2023 Stuffing Strut

Gold Sponsors:

CHI Memorial
LGA Engineering
TN Environmental Conservation

Silver Sponsors:

Alder & Cox
Dallas Bay Church
First Horizon
Paula McDaniel Real Estate
Steam Logistics
Southeastern Food

Bronze Sponsors:

David Gasteel, State Farm Agent
Full Media
Senator Bo Watson

InKind Sponsors:

Coca-Cola Chattanooga
McKee Foods

2024 - 2025 Officers

2024-2025 Officers:

Josh Cropp, President
Katie Warren, 1st Vice President
Kristin Copeland,
2nd Vice President
Sandy Zabel, Recording Secretary
Rhonda Rigsby, Treasurer
Marcus Johnson,
Assistant Treasurer
Jessica Whatley, CEO

Board Members:

Keely Anderson	Erin Reece
Kadi Brown	Angela Ripper
Tiffany Coleman	Yvette Stewart
Chad Goodman	Amy Stone
Melissa Graham	Chris Topel
Monica Griffin	Paul Thomas
Beth Hamilton	Kate Trundle
Brian Hemminger	Songkhla Venza
Josh Holland	Chris Welch
Jenny Hullander	
Victoria Love	
Emaly McLean	
Melissa Powell	
Cynthia Reagan	

VISION FOR 2026

We envision a thriving community working together to facilitate cross-generational stability, empowerment, and elimination of barriers for our neighbors.

The NNH is committed to listening and designing programming that is responsive to the needs presented by our community members. We celebrate the progress made toward these initiatives and look forward to the next Strategic Plan guided by our new CEO, Jessica Whatley, Board Chair Josh Cropp, the NNH Board of Directors and committed Leadership Team.

Strategic Initiatives:

Client-Centered Service Model

- ✔ Restructured monthly Stability team meetings to reflect on trends around barriers and brainstorm new possible partnerships.
- ✔ BetterFi started working out of C3 to work with neighbors on debt management.
- ✔ Implemented text message update program to increase neighbor's ability to provide feedback on supports provided and to promote programming.

Housing

- ✔ Hosted landlord listening sessions
- ✔ Started Good Tenant Workshops in collaboration with THDA and Consumer Credit Counseling of Chattanooga and the TN River Valley.

GOOD TENANT WORKSHOPS

30 attendants in five workshops over the course of the year benefited from learning about credit, budgeting, renter's rights, and renter/landlord relationships.



Building Social Capital

- ✔ Started new mentor group at Soddy Daisy Middle in the 22-23 school year focused on young men and skill building.
- ✔ Expanded from five to ten schools which means more students can be connected to career and hobby exploration opportunities.

Community Impact Strategist

- ✔ Streamlined data collection processes across programs.
- ✔ Created two whitepapers that can be found on the NNH website on Affordable Housing and Living Wages.
- ✔ Community Advisory Board started to gain feedback on barriers and strategies to remove them using lived experiences.

Alternative Revenue Models

- ✔ Launched Good Neighbor, NNH's online e-commerce site.
- ✔ Started the Centennial Club for monthly giving engagement.
- ✔ Developed sponsorship paths for key programs.

COMMUNITY ADVISORY BOARD

Ten former Stability services recipients formed this board who meets bi-monthly providing feedback on lived experiences around barriers most of our clients face and programs that can benefit them.

"Since being in CAB, I feel more confident speaking up about issues or barriers in my community. I have become more aware of problems in my community and have tried to be a voice for my community."

"Honestly, knowing that an organization cares enough about the people they are helping says everything about NNH."

-CAB Member

A YEAR OF CELEBRATION

100 years of connection to hope, resources, and community, united by a common thread of providing stability for neighbors north of the Tennessee River.



100th Celebration Sponsors

- Acumen Wealth Advisors
- BlueCross BlueShield of TN
- BNI
- City of Red Bank
- Dallas Bay Church
- Hamilton County Schools
- Pinnacle Financial Partners
- Storey Trucking
- Stowers
- Unum





NORTHSIDE NEIGHBORHOOD HOUSE TURNED 100!



100 YEAR ANNIVERSARY

Northside Neighborhood House

100

62

1924

1930s

1940s

1950s

1960s

1970s

1980s

1990s

2000s

2010s

2020s

1924

The long as the Community Chest receives are missing, the Community Chest will receive through its fund-raising efforts.

288

Community Center "Take Home Time"

BUCKET HANDBOOK OF 1924

1930s

Having a lot of children in the school of Northside Neighborhood House is a place where all who need help can come to find the means for service in their moments, and more importantly, the skills and abilities to survive for a lifetime.

Our 6th Year Olds Visiting the 1st

Trying to reach people in the neighborhood, a 1000 per month must be made for the year.

1940s

Northside Neighborhood House

Northside Neighborhood House

Northside Neighborhood House

Northside Neighborhood House

1950s

Received table for the 100th anniversary

1178

195

1960s

1960s

NEIGHBORHOOD HOUSE

1970s

1970s

1980s

1980s

1990s

1990s

Lifestyle

A little help from friends

2000s

2000s

Northside Neighborhood House

2010s

2010s

thrift store

Best of the Best

2020s

2010s

2020s

Proud Past. Bright Future.

MAKE A DIFFERENCE TODAY

For 100 years, the Northside Neighborhood House has provided **hope, empowerment, and stability** for our neighbors north of the Tennessee River. Our mission has remained the same: to create relationships with and connect neighbors to resources to support their path to stability. Using a holistic approach, the Northside Neighborhood House meets our neighbors, where they are at all ages and stages of life. We walk alongside our neighbors ensuring individuals are housed with working utilities and supporting students in achieving academic success. We have been a steadfast resource to our neighbors for 100 years and look forward to providing for the evolving needs of our community for the next 100 years.

Join the Centennial Club!

Be a part of our 100th Celebration

It costs less than two cups of coffee to make a difference in the lives of your neighbors!



Scan here to join the
Centennial Club

Help Us Continue Our Impact Into The Next Century.

\$5,000	to provide rent assistance to five families
\$2,500	provides year-round support for five students
\$1,000	keeps the electricity on for five families
\$500	provides supplies for four school enrichment activities
\$250	provides prescriptions for three seniors
\$100	provides school supplies for two children



Northside Neighborhood House

a hand up through education and assistance

Connect with us on social media for the
latest program news, thrift deals and more.

